

SIERO LAM S.A. is a company operating in the second transformation products and commercialization. The company is committed to quality and sustainable development in order to guarantee maximum satisfaction for our customers and stakeholders.

SIERO LAM S.A. has implemented a Quality Management System based on the UNE-EN-ISO 9001:2015 standard. It guarantees its commitment to the environment through Chain of Custody certification (PEFC and FSC®), which attests to the sustainable management of the forests from which the raw material used is sourced. The management of SIERO LAM S.A. considers and declares the following to be its strategic management objectives:

- Full satisfaction of the needs and expectations of all our clients, both domestic and international.
- Continuous improvement of efficiency in all processes involved until the final product reaches the customer (Lean Manufacturing).
- Motivation and development of our staff as a key factor in achieving strategic objectives. Development of teamwork in all areas and at all levels of the company.
- Comply promptly with the legal regulations applicable to all the company's activities.
- Promote and encourage the use of certified wood among all our customers. Promote chestnut wood and its sustainable certification as an environmentally friendly industrial alternative and as an economic resource for rural areas.
- Ensure minimal health risks in all our activities and guarantee the safety of our workers.

This Quality Policy is reviewed annually to ensure it remains appropriate to the context of the organisation and its strategic direction.

The Management of SIERO LAM S.A., on 13 December 2024



Signed: Susana Martínez Prieto